Expiring and Locked Credit Cards

Last Modified on 02/02/2024 2:24 pm CST

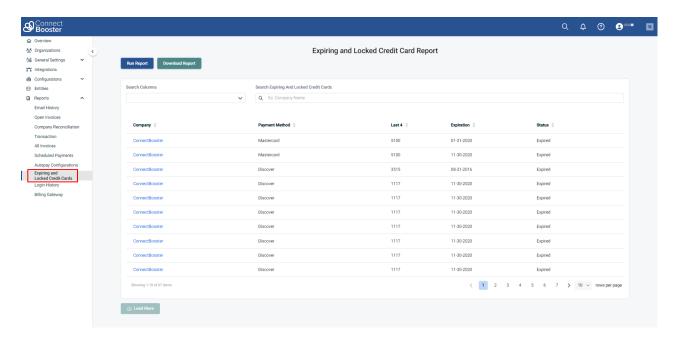
Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm

To access the Expiring and Locked Credit Cards Report, direct to Reports + Expiring and Locked Credit Cards

This report will provide you a full list of any expiring or locked credit cards found within the portal. Any cards shown as locked should be reviewed to the reason behind it being locked **PRIOR** to it being unlocked within the portal.

For more information on investigating this, please refer to our "What is a locked Payment Method, and how do I resolve this?" article.



This report is also available to download into a CSV file.