

# Sync From Date

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Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

<https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm>



## How to change the "Sync From Date":

You can change the starting point in time from which the sync (WebConnector) will ask your QuickBooks file for newly modified data. The "Sync From Date", can be helpful with business and troubleshooting situations.

- Going back farther in time may pull more invoice/payment history than intended
- Helpful for pulling in any missing data

The image shows two screenshots. The top screenshot is the Connect Booster interface with a sidebar menu. The 'Integrations' menu item is highlighted with a red box. The bottom screenshot is the QuickBooks Online interface showing the 'Settings' option in a dropdown menu, also highlighted with a red box. The dropdown menu also includes 'Sync Now', 'Test Connection', and 'Disable Sync' options.

To do so, click the three dot menu on the QuickBooks integration page and select "Settings". You may enter a specific time, and click "Reset" to save your changes and close the window.


Help ?  
606625846cb840144c5a88d0  


Disconnect from QuickBooks

*Make sure integration information is saved, before using the test connection button.*


Test Connection

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LAST ATTEMPTED SYNC 05-24-2023	LAST SUCCESSFUL SYNC 05-24-2023
Sync From Date	Sync From Hour
05-23-2023 	12
	Sync From Minute
	06
	<input type="radio"/> AM <input checked="" type="radio"/> PM

Reset

Close

 Disable Sync

Save

After this has been done, you will still need to run the WebConnector utility in order for a sync to actually occur.

- *\*If going back several years, please take note that the sync may take longer to finish than normal, as there is extra data to digest\**