Common Xero Questions

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Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm

FAQ

Q: How do I transfer my payments from ConnectBooster into Xero?

- A: All payments made in the billing portal will automatically transfer, and apply directly to the respective invoice(s) in Xero.

Q: How often does ConnectBooster sync with Xero?

- A: Syncing will occur once every 60 minutes.

Q: Am I able to sync more often than 60 minutes?

- If you want data to show immediately in the portal after creating or adjusting invoices/companies/etc. , you may click "Sync Now" under Integrations.
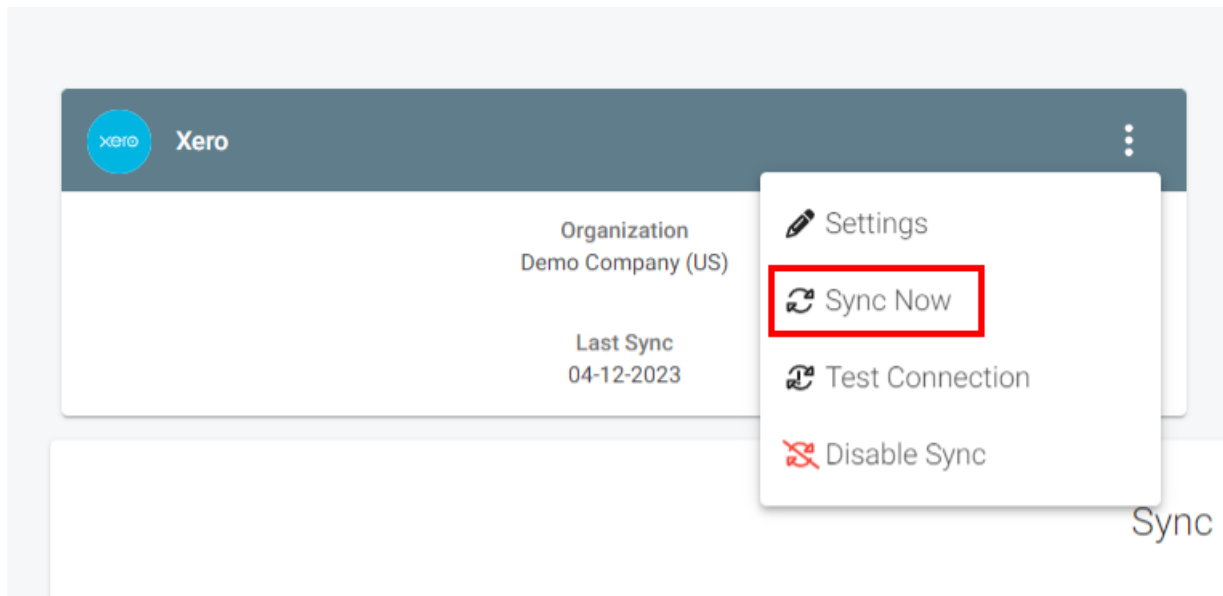
Q: How can I remove access from ConnectBooster to my Xero subscription?

- A: You may de-authorize the connection to Xero at any time.

> **NOTE - This is not advised unless speaking to a support team member first. Failure to do so may**

result in data complications if payments are made.