

Improved Email Delivery Options – Custom FROM Address

Last Modified on 03/13/2019 10:44 am CDT

September 24, 2018

Custom FROM Address

In this exciting ConnectBooster update, your ConnectBooster portal now has the ability to **easily** set a custom “FROM” email address for all client communications!

Previously, it was much more laborious process requiring deep technical knowledge and clunky SMTP credentials.

What this means:

- Utilize **our** high volume email server
 - better for bulk type notifications, such as Past Due notices and Account Summaries
- Minimize risk of critical emails not being sent
- Improved recognition for clients
- Minimal setup effort
- Integrated, simple **Email Tracking**

What it looks like:

To set your own custom address, go to Settings + Configurations + Customer Emails

SMTP Settings

Custom From Email Address

billing@companyxyz.com

ⓘ To avoid SPAM filtering we suggest you add SendGrid to your SPF records. [More information.](#)

Extra Release note:

Although this feature won't be used by a large subset of our customers, by request the portal does now have the ability to selectively hide certain invoices!

This is done by assigning them a chosen billing term. This is useful if you have certain types invoices you prefer not to display to your customers.

Hide Invoices With Term(s) 2/11

Net 60, Consignment

✓ Hide Zero Dollar Invoices

If this sounds like something you may need, it is found under Settings + Configurations + Billing.

To learn more:

[[Click Here](#)]