

CloudRadial SSO - Using LoginWithToken

Last Modified on 02/02/2024 12:01 pm CST

Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

<https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm>



Some ConnectBooster partners, may make use of an alternate portal experience offered by CloudRadial.

In order to facilitate a seamless interaction for the end users of this tool, ConnectBooster can be configured to grant access to individuals who have already logged into the CloudRadial portal, without requiring they enter an additional set of login credentials. This type of functionality is commonly referred to as Single Sign-On or SSO.

If your organization uses both ConnectBooster and CloudRadial and would like to activate this simplified client experience, please reach out to support@connectbooster.com and request a Custom integration element be added to your portal.

Once this integration has been added and is accessible in your ConnectBooster portal under Settings+Integrations, you may proceed with the steps below to enable the two tools to communicate with one another.

1. Use the three vertical dots to access the Custom integration's settings panel.
2. Give a name to the custom integration like CloudRadialSSO and expand the command for LoginWithToken.

 **Custom**
6451371d3f1c9000725a3679 Help ?

Integration Name

LoginWithToken



Add Command

** Adding more than one command is not recommended this might cause saving issues. Add another custom integration and add the command in there.*

LAST ATTEMPTED SYNC
08-17-2023

LAST SUCCESSFUL SYNC
08-17-2023

Sync From Date

08-16-2023



Sync From Hour

09

Sync From Minute

37

AM PM

Reset

Close

 Disable Sync

Save

3. Set the method to GET, and place the URL below into the field before saving your changes.
<https://app.cloudradial.com/api/connectbooster?token=>



Custom

6451371d3f1c9000725a3679

Help ?

Integration Name

LoginWithToken

Description:

Tokens: Use tokens to build your request using the following format: **TokenName**

Available tokens: **InvoiceNumber authToken ipAddress InvoiceNumber**

Method

POST Body, For Example Form Data Or JSON Content (Tokens Allowed)

URL (Tokens Allowed)

Header Key

Header Value

cache-control

no-cache

Add Header

Delete Command

Close

Disable Sync

Save

This completes the ConnectBooster portion of your integration with CloudRadial. For information on finalizing the connection in the CloudRadial tool, please use the link below.

<https://support.cloudradial.com/hc/en-us/articles/360021910851-Integrating-with-ConnectBooster>