

Login History Report

Last Modified on 02/02/2024 2:25 pm CST

Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

<https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm>

To see organization login activity within your ConnectBooster portal, navigate **Reports > Login History** in the left-hand menu.

Select the "Login History" option.

The screenshot shows the ConnectBooster portal interface. On the left is a navigation menu with the following items: Overview, Organizations, General Settings, Integrations, Configurations, Entities, Reports, Email History, Open Invoices, Company Reconciliation, Transaction, All Invoices, Scheduled Payments, Autopay Configurations, Expiring and Locked Credit Cards, Login History (highlighted with a red box), and Billing Gateway. The main content area is titled "Login History Report" and contains a "Run Report" button and a "Download Report" button. Below these buttons is a search bar with the text "Search Login History" and a search input field containing "Ex. Company Name". A table displays the login history data with the following columns: Email, First, Last, Companies, Login, and Success. The table contains five rows of data, all for the email "demo@example.com" and the company "Demo Company".

Email	First	Last	Companies	Login	Success
demo@example.com	Demo	Owner	Demo Company	12-30-2016	YES
demo@example.com	Demo	Owner	Demo Company	12-29-2016	YES
demo@example.com	Demo	Owner	Demo Company	12-29-2016	YES
demo@example.com	Demo	Owner	Demo Company	12-29-2016	YES
demo@example.com	Demo	Owner	Demo Company	12-01-2016	YES

This report can be viewed directly in the portal or as a downloadable CSV file

CSV file example:

The CSV will contain the First and Last Name of your organization, the Email, Related Companies, the Login Date, the IP Address, and if the attempt was successful or not.

A	B	C	D	E	F	G	
1	First Name	Last Name	Email	Related Companies	Login Date	IP Address	Successful
2	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	2/25/2020 21:02	216.70.51.130	TRUE
3	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	2/25/2020 21:02	216.70.51.130	FALSE
4	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	2/25/2020 21:02	216.70.51.130	FALSE
5	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	2/25/2020 21:01	216.70.51.130	FALSE
6	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	2/25/2020 21:01	216.70.51.130	FALSE
7	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	1/29/2020 16:27	216.70.51.130	TRUE
8	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	1/21/2020 22:00	216.70.51.130	TRUE
9	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	12/11/2019 23:22	24.230.138.221	FALSE
10	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	12/11/2019 23:22	24.230.138.221	FALSE
11	Thomas	Maganum	[REDACTED]	[Magnum Private Investigations, LLC],[Global Marketing Corp.],[ConnectWise],[Abe's Lock & Key]	10/28/2019 22:30	216.70.51.130	TRUE
12	Bill	Gates	Bill@Microsoft.com	[Microsoft]	10/21/2020 15:56	216.70.51.130	FALSE
13	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 21:12	174.219.7.123	TRUE
14	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 21:11	174.219.7.123	TRUE
15	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 21:10	174.108.216.35	TRUE
16	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 20:05	174.219.23.219	TRUE
17	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 20:05	75.138.52.122	TRUE
18	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 20:04	174.219.23.219	TRUE
19	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 20:04	44.229.127.235	TRUE
20	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 19:51	174.219.133.79	TRUE
21	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 19:50	174.219.133.79	TRUE
22	Abe	Lincoln	abe@connectbooster.com	[Abe's Lock & Key]	10/21/2020 19:50	174.219.133.79	TRUE
23	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/19/2020 16:07	216.70.51.130	TRUE
24	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/19/2020 14:55	216.70.51.130	TRUE
25	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/19/2020 14:47	216.70.51.130	TRUE
26	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/18/2020 17:04	216.70.51.130	TRUE
27	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/18/2020 17:00	67.61.82.14	TRUE
28	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/18/2020 16:59	67.61.82.14	TRUE
29	Adomar	Dizon	[REDACTED]	[Hansen Construction]	8/18/2020 16:59	67.61.82.14	TRUE

- Email is the address used during the login attempt.
- The "Related Companies" column, indicates that the email address is associated with **multiple companies** inside of ConnectBooster.

Additional Note:

Login attempts don't necessarily indicate Portal activity. Refer to the Transaction Report, or Autopay Configurations Report for a holistic view of the payments done in the system, or who needs to be enrolled in Automatic payments.