

Expiring and Locked Credit Cards

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Exciting news! Our ConnectBooster Support documentation is moving to a new location. Be sure to bookmark the new link below.

<https://help.cb.kaseya.com/help/Content/0-HOME/Home.htm>

To access the Expiring and Locked Credit Cards Report, direct to **Reports + Expiring and Locked Credit Cards**

This report will provide you a full list of any expiring or locked credit cards found within the portal. Any cards shown as locked should be reviewed to the reason behind it being locked **PRIOR** to it being unlocked within the portal.

For more information on investigating this, please refer to our "[What is a locked Payment Method, and how do I resolve this?](#)" article.

The screenshot displays the 'Expiring and Locked Credit Card Report' in the ConnectBooster portal. The interface includes a sidebar with navigation options, a search bar, and a table of credit card data. The table has the following columns: Company, Payment Method, Last 4, Expiration, and Status. The data shows multiple expired cards from ConnectBooster, with various payment methods and last four digits.

Company	Payment Method	Last 4	Expiration	Status
ConnectBooster	Mastercard	5100	01-31-2020	Expired
ConnectBooster	Mastercard	5100	11-30-2020	Expired
ConnectBooster	Discover	3515	08-31-2016	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired
ConnectBooster	Discover	1117	11-30-2020	Expired

This report is also available to download into a CSV file.